



## Bid Notice Abstract

### Request for Quotation (RFQ)

**Reference Number** 7006479  
**Procuring Entity** OFFICE OF THE PRESIDENT  
**Title** RFQ / PR 20-04-1389 / PROCUREMENT OF ONE (1) LOT SUPPLY, DELIVERY, INSTALLATION, CONFIGURATION, IMPLEMENTATION AND LICENSE RENEWAL OF ENDPOINT SECURITY/ENDPOINT PROTECTION FOR OFFICE OF THE PRESIDENT  
**Area of Delivery** Metro Manila

<b>Solicitation Number:</b>	20-04-1389	<b>Status</b>	<b>Active</b>
<b>Trade Agreement:</b>	Implementing Rules and Regulations	<b>Associated Components</b>	1
<b>Procurement Mode:</b>	Negotiated Procurement - Small Value Procurement (Sec. 53.9)	<b>Bid Supplements</b>	0
<b>Classification:</b>	Goods	<b>Document Request List</b>	4
<b>Category:</b>	Information Technology	<b>Date Published</b>	22/05/2020
<b>Approved Budget for the Contract:</b>	PHP 649,120.00	<b>Last Updated / Time</b>	22/05/2020 00:00 AM
<b>Delivery Period:</b>	20 Day/s	<b>Closing Date / Time</b>	29/05/2020 17:00 PM
<b>Client Agency:</b>			
<b>Contact Person:</b>	Rheajane Chu Saavedra Presidential Staff Officer II Procurement Unit, Rm 123 Mabini Hall Bldg., J.P. L Malacañang Complex, San Miguel Malacañang, Manila Metro Manila Philippines 1005 63-2-7844286 Ext.4601  procurement_unit@malacanang.gov.ph		

#### Description

##### A) REQUEST FOR QUOTATION

1. 1 lot One (1) Lot Supply, Delivery, Installation, Configuration, Implementation and License Renewal of Endpoint Security/Endpoint Protection for Office of the President  
500 licenses of Endpoint Security / Endpoint Protection  
Protection Solution with Encryption and Systems Management for One (1) Year

##### SUPPORT INCLUDED

- o Quarterly visit and Systems Maintenance Check-Up
- o Firmware and Product Update
- o Technical Training (Customized)
- o Standard Technical Support Services via Remote, Phone, Email and On-Site (Case to Case), 8x5 by a Certified Endpoint Security Engineer

## Terms and Conditions

### GENERAL REQUIREMENTS

The Supplier must propose:

- o Endpoint Security Solution
- o Endpoint Security Solution for at least 500 users.
- o Endpoint Security Solution must have the following features:

### ENDPOINT SECURITY FEATURES

Multi-layered Anti-malware protection for known, unknown and advanced threats. (Machine-learning technologies)

- The solution must provide next-gen protection technologies, for example, protection against fileless threats, provide multi-layered machine learning to offer protection and behavioral analysis during different stages of the kill chain.
- Automatic Rollback & Exploit Prevention

Multiple protection layers for:

- Windows, Linux and Mac
- Windows and Linux servers
- Windows Server containers
- Android and other mobile devices
- Removable storage

The endpoint solution must allow the following:

- Manual scanning
- On-access scanning
- On-demand scanning
- Compressed file scanning
- Scanning of individual files, folders and drives
- Script blocking and scanning
- Registry guard
- Buffer overflow protection
- Background /idle scanning
- Removable drive scanning upon connection with system
- Ability to detect untrusted hosts and block encryption-like activities on the server shared resources upon detection.

Anti-Ransomware Technologies

Adaptive Anomaly Control

- Automatically uplifts security levels to the highest level appropriate to each role in the organization, is complemented by enterprise-grade Application Control and an always-up-to-date whitelisting database

Role-based access control

Host Intrusion Prevention (HIPS)

Application Control, Web Control and Device Control

Protection for Mobile Devices (Mobile Device Management and Mobile Protection)

Data Protection (Encryption)

The proposed solution must support encryption on multiple levels:

- Full disk encryption – including system disk
- File and folder encryption
- Removable media encryption
- Bit Locker and MacOS Filevault2 Encryption Management

Systems management, vulnerability and patch management

- Hardware, software and license management
- Software Distribution
- O.S. Deployment
- The solution should include features to manage computers remotely, such as remote installation of third-party software, removal unauthorized software, reports on existing software and hardware in addition to monitoring computers for installation of unauthorized software.
- The solution should include patch management capabilities for Windows operating systems and installed third-party applications.
- The solution must be able to detect existing vulnerabilities in operating systems and other installed applications, with the ability to automatically download/push the necessary patches to endpoints.

Centralized administration, monitoring and software update components

- Installation of anti-malware software from a single distribution.
- Selected installation depending on the number of protected nodes.
- Ability to read information from AD to obtain data about computer accounts in the organization.
- From the 'single pane of glass' management console, administrators can view and manage the entire security landscape and apply your chosen security policies to every endpoint in your business. This helps deploy security rapidly and with minimum interruption or fuss, using the wide range of preconfigured scenarios.

SIEM Integration

The solution must be able to integrate to any SIEM platform.

The solution must include the following components in a single agent installed on the endpoint:

- Application, web and device control
- HIPS and firewall
- Patch management
- Encryption

#### BIDDER'S QUALIFICATION AND CAPABILITY

- Bidder must be a reputable company with a presence in the endpoint security business for at least 9 years.
- Bidder must have at least two (2) certified technical engineers of the product proposed.
- Bidder must be capable of providing First level of Support via Remote, Phone, Email and on-site, technical training/knowledge transfer and preventive maintenance.
- Bidder must provide a certificate from the principal as authorized dealer or reseller of the solution being offered to OP.

#### TRAINING

- The bidder must provide technical training on installation, configuration and management for two (2) personnel of OP.

#### SUPPORT AND MAINTENANCE

- The solution must include One (1)-year security subscriptions, support, warranty and maintenance.
- The Winning Bidder must:
  - o Provide 8 x 5 phone supports/web based (email and chat) Support during the entire contract duration;
  - o Provide 8 x 5 support, two (2) hours response time upon receipt of call/notice by acknowledging that there is a problem and a resolution has to be drawn up by them. If said problem has not been resolved after two (2) hours after acknowledgement, they need to be present on the site for troubleshooting;
  - o Provide a procedure on support and problem escalation.

#### CONFIDENTIALITY CLAUSE

- The supplier should not disclose any information regarding configurations without prior consent from the Office of the President of the Philippines

#### PRIVACY CLAUSE

- The winning bidder must have a privacy policy in place, together with a designated Data Privacy Officer. This is in compliance with the Data Privacy Act of 2012.

#### LIABILITY CLAUSE

- The contractor shall be liable for any direct damage, in case of gross negligence or willful misconduct on its part.

#### DELIVERY AND PAYMENT

- The contractor shall deliver, install, implement, and configure the Upgrade of Security Appliances within twenty (20) calendar days upon receipt of PSG clearance.
- Upon receipt of Notice of Awards, the winning bidder should submit the following for security clearance as required by PSG: NBI clearance, photocopy of Company ID, and biodata with a sketch of address.
- All payments shall be inclusive of Value Added Tax (VAT) and other lawful charges.

#### B) USE COMPANY LETTERHEAD FOR YOUR QUOTATION & ADDRESS TO:

DIR. JAMES JUPER B. AGUILAR  
 Head, Procurement Unit  
 Office of the President  
 M-123 Mabini Hall, J.P. Laurel St.,  
 Malacañang Complex,  
 San Miguel, Manila

Tel Number: (02) 784-4286 loc. 4601  
 Fax Number: (02) 784-4286 local 4709  
 Email Address:  
 procurement\_unit@malacanang.gov.ph  
 op.procurementunit@gmail.com

#### C) ELIGIBILITY DOCUMENTS MUST BE ATTACHED TO THE QUOTATION

1. Latest/updated/valid PhilGEPS Registration Certificate
2. Latest/valid Mayor's Permit
3. TIN

#### Note:

- Kindly Attach the Complete Eligibility Documents to Avoid DISQUALIFICATION.
- Include the BACK PAGE OF THE MAYOR'S/BUSINESS PERMIT if Available
- Scan the Documents in a manner that the entries are legible/readable.

#### D) INDICATE IN YOUR QUOTATION THE FOLLOWING

1. Terms of Payment:
2. Warranty:
3. Place of Delivery: AMO - Supply & Property Management Division (SPMD), Mabini Hall, Malacañang, Manila

- 4.Delivery Period:
- 5.Price Validity Period:
- 6.Stock Availability:
- 7.Certificate of Exclusive Distributorship, if any
- 8. Brand

**Created by** Rheajane Chu Saavedra

**Date Created** 21/05/2020

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